INDOOR POOL LAP SWIMMING RESERVATIONS & POLICIES

Please take note of some procedures/guidelines that need to be followed for the pool to run smoothly and benefit all members. We are working hard to accommodate as many members as we can.

All swimmers need to make a reservation to swim. Visit the <u>registration portal</u> or the ClubWorx app to reserve your time. Reservations will be available two weeks in advance.

Members should only schedule up to one hour per day in increments of 30 minutes.

Spouses & members of the same family can share lanes. Please only reserve one lane for your spouse or family member.

Pool lanes are numbered 1-4. Please stay in the lane that you have reserved. If you had to reserve 2 different lanes in order to swim for 1 hour, you will still need to swim in the lane that you have reserved, even if that involves moving out of the lane that you started in.

Please do not enter the pool deck until 5 minutes prior to your reserved time to ensure a smooth transition.

If you would like to stay in your lane for additional time, and there is not another member waiting to enter the lane, feel free to stay in the lane until the member that reserved the lane arrives. If they are late to their scheduled time, you must get out of the pool when they arrive.

Please cancel your lane reservation if you are not going to use it. You can cancel up to two hours prior to the event or by calling the front desk at 919-567-3400.

Wait List

If you are trying to reserve a particular time that is booked, add your name to the waitlist of the particular time on all available lanes. This will increase your chances of getting into one.

If and when you receive a waitlist email, click book and you will be taken to book your time. Please note, it will email everyone on the wait list and it is first come, first serve who replies to the email first.

For any questions or concerns please contact Amy Smith at asmith@clubworx.net.

Please reference both the indoor & outdoor pool schedules & policies above before coming out to swim.