

## **INDOOR POOL LAP SWIMMING RESERVATIONS & POLICIES**

Please take note of some procedures/guidelines that need to be followed for the pool to run smoothly and benefit all members. We are working hard to accommodate as many members as we can.

**All swimmers need to make a reservation to swim in the ClubWorx app to reserve your time. Reservations will be available two weeks in advance.**

Members should only schedule up to one hour per day in.

Pool lanes are numbered 1a-4b. Please stay in the lane that you have reserved. If the pool lane is not in use you may use a different lane, but if the current registered swimmer arrives you must vacate the lane they have reserved.

All your lane reservations are shared lanes. If you are swimming alone, you book only A OR B of the lane. If there are medical or other reasons that make it hard for you to share you may email Amy Smith, [asmith@clubworx.net](mailto:asmith@clubworx.net), to discuss the issue. If you are swimming with your spouse or your family you will need to book both sides of the lane, A & B. Please only reserve one lane for your family.

**Please do not enter the pool deck until 5 minutes prior to your reserved time to ensure a smooth transition.**

If you would like to stay in your lane for additional time, and there is not another member waiting to enter the lane, feel free to stay in the lane until the member that reserved the lane arrives. If they are late to their scheduled time, you must get out of the pool when they arrive.

**Please cancel your lane reservation if you are not going to use it. You can cancel up to two hours prior to the event or by calling the front desk at 919-567-3400.**

### **Wait List**

If you are trying to reserve a particular time that is booked, add your name to the waitlist of the particular time on all available lanes. This will increase your chances of getting into one.

**If and when you receive a waitlist email, click book and you will be taken to book your time. Please note, it will email everyone on the wait list and it is first come, first serve who replies to the email first.**

For any questions or concerns please contact Amy Smith at [asmith@clubworx.net](mailto:asmith@clubworx.net).

Please reference both the indoor & outdoor pool schedules & policies above before coming out to swim.